



**PMC GUILD**  
AUS & NZ

**FAQs - Robert Dancik Australian Workshops**  
Sponsored by the PMC Guild AUS/NZ  
[www.pmcguild.com.au](http://www.pmcguild.com.au)

**Q.** I am not a member of the Guild can I still book for this workshop?

**A.** Until the 30<sup>th</sup> June first preference will be given to Guild members to enrol and pay for their class. At this time a waiting list will operate for non Guild members who will be contacted after the 30<sup>th</sup> of June to fill any vacancies. It is highly recommended that you consider joining the Guild, not only for this event but for future offers and workshops. Membership of the PMC Guild AUS/NZ gives you 3 international Guild newsletters per year, 2 Australian Newsletters in addition to a fabulous new book produced by the Guild annually with peer reviewed PMC artwork.

**Q.** If I can't attend and have to cancel can I get a refund?

**A.** A refund is only possible if your place is taken by another student. A waiting list will be on offer. If a replacement is found for you a full refund less an administration fee of \$10 will be made to you. Refunds will be processed via Cheque.

**Q.** Can I pay by Credit Card?

**A.** The Guild is able to take credit card payment via Paypal only. You must have a Paypal account to be able to pay us. Please note that as the Guild is a non profit organisation a surcharge of 3% will be added to the cost of class and materials should you elect to use your credit card. It is vital that you place your name on the details so that we know who the payment is from and we can credit the right booking.

**Q.** How will I know if I have secured a place?

**A.** In the first instance you should send an email to the Guild advising that you wish to register for a specific class (or all of them!). Your name will be placed on the list in the order your email arrives in. Your place is **NOT GUARANTEED UNTIL FULL PAYMENT RECEIVED.**

If you forget to send in your payment you may lose your place. You will receive a confirmation email upon payment being received together with your tool – materials list.

**Q.** I don't have any tools, can I still attend?

**A.** Robert will be demonstrating how to make beautiful things in a fun way with a minimal amount of tools. Some tools will be supplied and there will be a materials and supply list given to each student prior to class. If you are unable to source any tools please contact your PMC Guild state rep to find a source. If you attend without a full tool set it may encumber your enjoyment of the day and your ability to fully participate. A full list of tools that you should bring with you will be provided after your payment is received and your place secured. Please note that these are general items such as a jeweller's saw, files, sandpapers, glues, paints etc. They are not big ticket items and most artisans would have them in their cupboard now, or be purchasing anyway if they wish to continue working in mixed media and jewellery making.

**Q.** I have not worked with PMC before, can I buy a piece of fired PMC for the class on Faux Bone and PMC?

**A.** It is recommended that you take a class in PMC before attending the Faux Bone and PMC Class - please see the Guild website for listings. Contact a Guild Committee member in your state for a list of accredited teachers. If there aren't any classes available then we suggest you speak to a Guild Committee member for ideas on books and materials to prepare for the workshop or identifying a teacher in your area.

**Q.** Can I buy any of Robert's work or materials from him?

**A.** Some materials will be available for sale from Robert such as Faux Bone - a full list will be provided closer to the date of your class.