



**PMC GUILD**  
AUS & NZ

**FAQs – Barbara Becker Simon Australian Workshops**  
Sponsored by the PMC Guild AUS/NZ  
[www.pmcguild.com.au](http://www.pmcguild.com.au)

**Q.** I am not a member of the Guild can I still book for this workshop?

**A.** Until the 17<sup>th</sup> August first preference will be given to Guild members to enrol and pay for their class. At this time any vacancies will be offered to the general public. It is highly recommended that you consider joining the Guild, not only for this event but for future offers and workshops. Membership of the PMC Guild AUS/NZ gives you 3 international Guild newsletters per year, Australian Newsletters in addition to a fabulous new book produced by the Guild annually with peer reviewed PMC artwork.

**Q.** If I can't attend and have to cancel can I get a refund?

**A.** A refund is only possible if your place is taken by another student. A waiting list will be on offer. If a replacement is found for you a full refund less an administration fee of \$10 will be made to you. Refunds will be processed via cheque.

**Q.** Can I pay by Credit Card?

**A.** The Guild is able to take credit card payment via Paypal only. You must have a Paypal account to be able to pay us. Please note that as the Guild is a non profit organisation a surcharge of 3% will be added to the cost of class and materials should you elect to use your credit card. It is vital that you place your name on the details so that we know who the payment is from and we can credit the right booking.

**Q.** How will I know if I have secured a place?

**A.** In the first instance you should send an email to the Guild advising that you wish to register for a specific class (or all of them!). Your name will be placed on the list in the order your email arrives in. Your place is NOT GUARANTEED UNTIL FULL PAYMENT RECEIVED. If you forget to send in your payment you may lose your place. You will receive a confirmation email upon payment being received together with your tool – materials list.

**Q.** I have not worked with PMC or glass before, can I still enrol?

**A.** These classes are for people who have experience in PMC AND glass. It is recommended that you find a PMC instructor and/or glass instructor before the workshop dates for Barbara. None of the classes can accommodate beginners to either medium.